



P.O. Box 320
Concord, CA 94522
925-370-8089
thepaintmaster@sbcglobal.net
www.thepaintmaster.com

TERMS AND CONDITIONS

1. PREP WORK DONE BY PAINTMASTERS

Interior:

- Remove all switch and plug plates.
- Lower canned lighting for ceiling painting.
- Protect floors and furniture.
- Quarantine areas as needed.
- Sand all surfaces prior to painting.
- Fill holes, cracks, and gaps with appropriate patching compound; spot prime as necessary.
- Clean all areas and return them to their original condition.

Cabinets:

- Keep hardware on-site.
- Protect surfaces not being painted.
- Clean and sand surfaces prior to each coat.
- Caulk and patch gaps, cracks, and holes as needed.
- Apply one coat of T9000 adhesion primer, one coat of TB170 tannin-blocking primer, and two coats of Gemini Evo Eclipse topcoat.
- Reinstall knobs, pulls, and hinges.
- Clean all areas and return them to their original condition.

Exterior:

- Cover plants and shrubs.
- Pull ground coverings and dirt away from the structure before application.
- Powerwash the exterior to remove dirt and paint; bleach mildew as necessary.
- Scrape and sand peeling paint.
- Apply penetrating binding primer and elastomeric patch as needed.
- Caulk cracks and fill holes with patching compound; prime with masonry or wood primer as needed.
- Prime rusted areas with oil primer.
- Cover windows during spraying.
- Clean all areas and return them to their original condition.

Doors:

- Caulk gaps, fill nail holes, and repair damages.
- Apply two coats of paint, sanding between coats.

2. PREP WORK DONE BY OWNER:

- **Interior:** Owner must remove all fragile or valuable items.
- **Cabinets:** Owner must clear all cabinets, drawers and shelves.
- **Exterior:** All plants to be cut away a minimum of 6 inches from the house. Vehicles may not be parked in the driveway during working hours.

3. **COLOR CONSULTATION:** Color consultation is available upon request for up to 3 samples at no additional charge.

4. **TIME AND MATERIAL:** Items listed in TIME AND MATERIALS will be billed at \$80 per hour, per tradesman, plus the cost of material. Travel time is billed as part of Time and Materials work and a small charge for time management will be added at the end of the project. Any hanging of sheetrock, mudding, texturing, stucco repair or replacement of will be done on a time and material basis. All Time and Material charges will be discussed with the customer beforehand.

5. **DRYING AND CURING OF PAINT:** Most water borne products dry to the touch within 2 hours and fully cure within 3 to 4 weeks. Dry times may vary due to environmental factors. Areas are safe for occupancy within a few hours; however, sensitive groups may notice a smell which will subside within a few days.

6. **SCHEDULE:** Approximate completion time to be coordinated with the client. Working hours are usually 7:30am to 4:00pm. Start time may vary on Mondays due to staff meeting and training.

7. **RESTROOM:** If restroom access is not available on site, a portable restroom will be provided and the cost will be added to the final invoice.

8. **WARRANTY AND LICENSES:** Five-year limited performance warranty. This limited warranty excludes:

- Any work where Paintmasters did not supply the paint or other materials.
- Any work which was not performed by Paintmasters.
- Surfaces made of, or containing, galvanized metal.
- Repairs to horizontal surfaces or any surface that, by virtue of its design, permits moisture to collect. Surfaces include, but are not limited to, decks, railings, stairs, porches, roofs, and wood gutters.
- Exact paint match as environmental conditions will affect the color and finish of all paints over time.
- Any repairs which are necessitated because of a defect in the paint regardless of whether the paint was supplied by Paintmasters or the customer.
 - Peeling, blistering, cracking, or chipping of Paint, Stain, Stucco, Caulking, or Drywall which is caused by:
 - Abnormal use or misuse
 - Peeling of layers of paint existing prior to the work performed by Paintmasters
 - Structural defects (i.e. no drip edge above fascia or windows)
 - Settling or movement

- Moisture content of the substrate
- Abrasion, mechanical damage, abrasive cleaning, abuse, or damage resulting from use of chemicals or cleaning agents or exposure to harmful solids, liquids or gases
- Damage or defects caused in whole or in part by reason of fire, explosion, flood, acts of God, extreme weather conditions (i.e. hail, wind), misuse, alterations, abuse, vandalism, negligence, or any other similar causes beyond the control of Paintmasters.

9. BUSINESS LICENSE: 637262. Contractors State License is current. Additional insurance provided upon request.

10. PAYMENT: Payment schedule may vary. Deposit required. Available payment methods are checks or bank transfers through our secure online invoices. Color sheet will be attached to final invoice.



As of October 10, 2024, Paintmasters earned the prestigious Diamond Certified® award. The Diamond Certified award is presented only to painters and other local service companies that rate “highest in quality” in a detailed customer satisfaction study of their customers served during the previous four-year period. Each qualifying company must also pass a license, insurance, complaint status, legal and credit rating (for contractors). To maintain Diamond Certification, American Ratings Corporation conducts ongoing customer satisfaction surveys and checks credentials on a regular basis.

As a Diamond Certified company, Paintmasters is proud to be recognized for exceptional customer satisfaction and professionalism. View our Diamond Certified Capabilities Profile at <http://www.diamondcertified.org>.



CONTRACTORS STATE LICENSE BOARD



Contractor's License Detail for License # 637262

Business Information

D K MILES INC
DBA THE PAINTMASTERS

P O BOX 320
CONCORD, CA 94522
Business Phone Number:(925) 370-8089

Entity Corporation
Issue Date 02/05/1992
Reissue Date 04/01/2008
Expire Date **04/30/2026**

License Status

This license is current and active.

All information below should be reviewed.

Classifications

C33 - PAINTING AND DECORATING

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with [AMERICAN CONTRACTORS INDEMNITY COMPANY](#).

Bond Number: SC6080453

Bond Amount: \$25,000

Effective Date: 01/01/2023

Bond of Qualifying Individual

The qualifying individual DAVID KEVIN MILES certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.

Effective Date: 04/01/2008

Workers' Compensation

This license has workers compensation insurance with the [ACCREDITED SURETY AND CASUALTY COMPANY INC](#)

Policy Number: 1ATCA160062690

Effective Date: 10/01/2023

Expire Date: 10/01/2025